

Improving Video Game Development: Facilitating Heterogeneous Team Collaboration Through Flexible Software Processes

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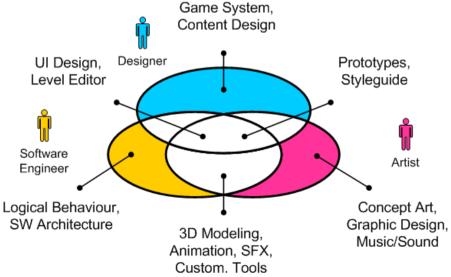
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Background & Motivation



- Video games are complex and interactive (software+) systems, e.g., real-time graphics, artificial intelligence, distributed systems.
- Collaboration in game development requires the involvement of heterogeneous disciplines, e.g., software engineers, artists, game designers.
- Observations in the Austrian game development community showed a lack of systematic methodologies, process support, and collaboration across disciplines.
 - Results of a previous survey was that 77% of the developers apply flexible processes for project management (SCRUM) and development (XP).
 - Nevertheless, ongoing challenges focus on a comprehensive process support for game development and interaction between disciplines.

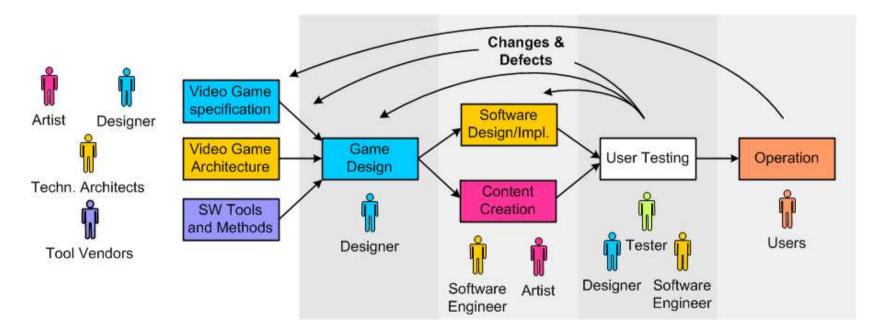


Simplified Development Workflow



Challenges:

- Various disciplines work concurrently, e.g., for multiple target platforms.
- Specific tool support for different disciplines.
- Changes can have a major impact on product quality and project schedule.
- Late changing requirements focus on individual disciplines and on overlapping topics across disciplines.
- Hard distribution deadlines.

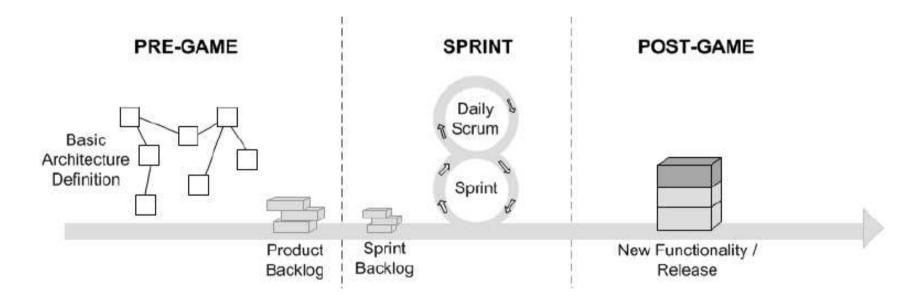


A challenge is how to address special needs of game development.

Traditional Scrum Approach



- Observations in the Austrian game development community showed that a majority (77%) of 20 game development studios apply Scrum and/or XP for parts of game development.
- Nevertheless, there are limitations in collaboration of heterogeneous teams.



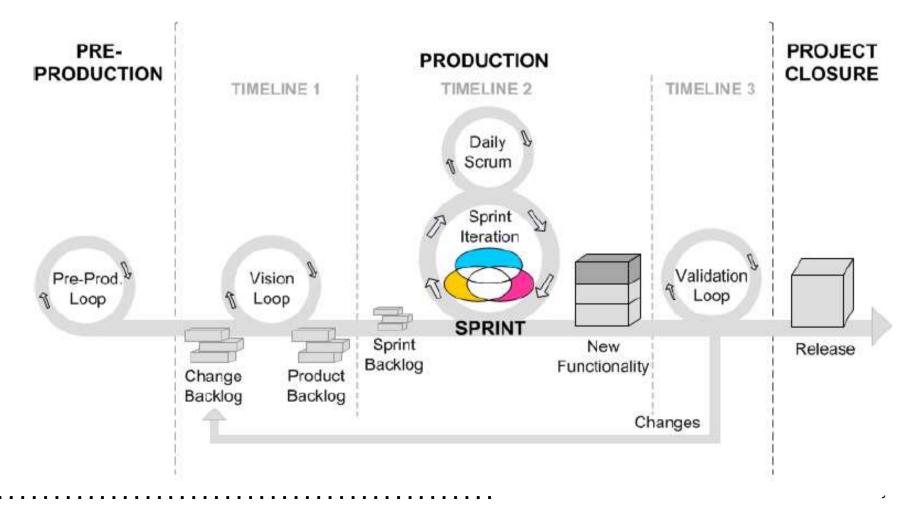
Research Issues:

- How can we apply Scrum to "creative" projects (e.g., in game development)?
- How can we support collaboration across disciplines?

Proposed Game Development Process based on Scrum



- Pre-Production: comparable to rapid prototyping approaches.
- Production: (a) Vision loop (assessment of changes), (b) parallel implementation of sprint backlogs across disciplines, and (c) validation loop (e.g., user testing).
- Project Closure: delivery and wrap-up.



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Expected Key Benefits



- Pre-production enables "informal" elaboration on promising ideas, e.g., concept-/prototype driven design.
- Verification and Validation of requirements and changes during the vision loop.
- Sprint: Systematic and flexible game design and development during the production phase (involving related disciplines in parallel) based on defined sprint backlogs.
- Heterogeneous team integration through execution of multiple discipline-specific workflows during one production sprint iteration that are adjusted by daily Scrums.
- Validation loop includes an assessment of the product snapshot from user perspective and might lead to changes.
- Short-Term Feedback: Results are fed back into a synthesis process (vision loop)
 where the findings are evaluated and lead to artistic, technical and interaction
 design changes in the product backlog.

Summary & Further Work



Summary

- Video game development involves heterogeneous disciplines with limited support on systematic process guidance.
- Observations showed a lack in process support and collaboration across disciplines.
- Collaboration and interaction of various stakeholders is a key success criteria in game development.

Lessons Learned

- The proposed Scrum extension was reviewed by experts from the gaming community and was found a useful in context of game development.
- Nevertheless, a systematic evaluation of the proposed approach is an open issue.

Future work

- Evaluation of the proposed process approach in a prototype study with respect to verify/validate expected benefits more systematically.
- Empirical studies to get more detailed insight in game development characteristics.
- Integrating heterogeneous tools to improve collaboration and communication between various stakeholder across disciplines.

Thank you ...



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